

## SERVICES OVERVIEW

# Jenkins as a service, fully managed & optimized



**Jenkins**

## Eliminate Jenkins complexity and reduce costs

Managing Jenkins at scale can be complex and costly, requiring dedicated expertise to maintain uptime, security, and efficiency. Many organizations struggle with either monolithic Jenkins servers that are overloaded instances slowing down development or Jenkins sprawl, where multiple disconnected controllers lead to governance, security, and compliance issues.

iTmethods provides Jenkins as a Service, a fully managed, secure, and scalable solution that eliminates these challenges. Our approach ensures optimized performance, centralized governance, and proactive maintenance, reducing operational burden and costs while allowing teams to focus on innovation.

## How it works

We evaluate your existing Jenkins environment, define requirements, and develop an implementation roadmap.

Our team ensures:

- A smooth transition with minimal impact on developers and operations.
- Continuous monitoring, updates, backups, and proactive optimization to ensure peak performance.
- A dedicated Customer Success Manager to provide ongoing strategic guidance and recommendations.

## Key benefits:



### Fully managed Jenkins

We handle everything from setup to security. This includes standardized governance, monitoring, and automation across all Jenkins instances.



### Predictable costs

You'll get faster builds, reduced downtime, and auto-scaling resources with a flexible pricing model to eliminate surprise infrastructure expenses.



### Enterprise-grade security

SOC 2 Type II compliance with SSO, robust network isolation, AES-256 encryption, and EPSS for enhanced threat protection.



### Expert Jenkins support

24/7 monitoring, incident response, and SLA-driven performance guarantees and access to our Customer Success team.

# Core service offerings

- 1 Implementation & setup**
  - Fully managed installation and configuration of Jenkins environments.
  - Single-tenant, high-performance Jenkins instances hosted on AWS or Azure.
- 2 Migration & upgrade services**
  - Transition from on-prem or cloud Jenkins with minimal disruption while ensuring security and stability.
  - Streamline cloud adoption and eliminate legacy complexities for improved performance.
- 3 Integration & automation**
  - Integration with DevOps toolchains, including GitHub, GitLab, Bitbucket, Jira, and Kubernetes.
  - Automated pipeline orchestration to improve development speed and CI/CD efficiency.
- 4 Security & disaster recovery**
  - Role-based access management and seamless integration with identity providers (Okta, Azure AD, Ping Identity etc.).
  - Backup and disaster recovery solutions with automated failover and monitoring.
- 5 Performance & optimization**
  - Auto-scaling infrastructure prevents slow builds and ensures high availability.
  - Standardized plugin governance and continuous monitoring eliminate compatibility issues and enhance stability.
- 6 Enablement & ongoing improvements**
  - Proactive recommendations for efficiency, automation, and cost savings.
  - Predictable cost structure with managed services for long-term operational consistency.

## Platform capabilities

- ✓ Extensive tool catalog**  
Over 50 integrated tools, including DevOps and DevSecOps solutions, tailored to your needs.
- ✓ Hybrid integrations**  
Support for on-premises, cloud, or hybrid deployments for maximum flexibility.
- ✓ High availability & disaster recovery**  
Hosted on AWS or Azure in your region of choice with 24/7 monitoring and multi-availability zone replication.
- ✓ Automated maintenance & upgrades**  
Hassle-free updates and optimized platform performance.

## Effortless Jenkins management

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With iTmethods' fully managed, secure, and scalable Jenkins solution, you get reliability, performance, and security without the operational burden. Focus on innovation while we handle the rest.