

CUSTOMER CASE STUDY

# DevOps toolchain modernization on Forge.

A leading European bank consolidates CloudBees CI, GitLab, SonarQube, and JFrog onto one Forge Managed Runtime on AWS — modernized, FinOps-disciplined, and governance-ready for the AI workloads coming next.

For CIOs, VP Engineering, and DevOps Leaders  
April 2026 | v1.0

CUSTOMER PROFILE

10,000+ employees  
Banking & Financial Services  
Headquartered in Europe, operating globally

4

Tools on one runtime

1

SLA across the chain

24/7

NOC + SRE + FDE

20+

Years at enterprise scale

## THE ENGAGEMENT

# One runtime. One SLA. One audit trail.

*Forge gave us one runtime, one SLA, and one audit trail across CloudBees, GitLab, SonarQube, and JFrog — and the platform we will govern AI workloads on next. — Head of Platform Engineering, Global Financial Bank (paraphrase, pending customer approval)*

### The toolchain before

The bank's CI/CD spine was capable but fragmented. CloudBees CI ran enterprise pipelines, GitLab managed source for several engineering groups, SonarQube enforced quality gates inconsistently across teams, and JFrog Artifactory held binaries and dependencies — but with no unified provenance, identity, or vulnerability story across them.

Every workload extension surfaced the same friction. Apple-silicon CI was a recent example: a single Mac instance required heavy manual lift to bind into CloudBees, integrate with the SonarQube analysis path, and promote artifacts through JFrog without breaking provenance.

### What the bank needed

Not point deployments. A modernized DevOps toolchain — one runtime envelope, one operational SLA, one audit trail across CloudBees, GitLab, SonarQube, and JFrog — that could absorb new workload classes without re-architecting the trust posture each time.

### How iTMethods engaged

iTMethods began upstream — utilization review, architecture review, and modernization design across all four tools. A Forward Deployed Engineer embedded with the bank's platform team and owned outcomes end-to-end: design, staged rollout, cutover, and steady-state operations under one managed runtime contract.

## THREE MOTIONS ACROSS THE TOOLCHAIN

# Modernization. Optimization. Governance-ready.

## 01 · MODERNIZATION

### One managed runtime across the toolchain

CloudBees CI, GitLab, SonarQube, and JFrog Artifactory + Xray consolidated under Forge Managed Runtime on AWS. Identity, secrets, and private connectivity standardized across the chain.

#### DELIVERED

- CloudBees CI on Forge — 47 controllers
- GitLab managed under one SLA
- SonarQube quality gates uniform
- JFrog Artifactory + Xray live
- Apple-silicon framework as one extension

## 02 · OPTIMIZATION

### FinOps as a property of the runtime

Archera-driven commitment and Savings Plan optimization extended across the toolchain. Repeatable Apple-silicon deployments turned a bespoke effort into self-service capability.

#### OUTCOMES

- Archera commitments across the chain
- Right-sized EC2 for SonarQube + JFrog
- Repeatable Mac CI playbook
- No Savings Plan disruption

## 03 · GOVERNANCE-READY

### Evidence streams ready for Reign

Each tool emits structured evidence: GitLab MR audit trails, SonarQube quality gates, JFrog Xray vulnerability and SBOM, CloudBees release records — ingest-ready for Reign's Evidence Engine when deployed.

#### EVIDENCE STREAMS

- Change-management — GitLab MR audit
- Code quality — SonarQube gates
- Vulnerability + SBOM — JFrog Xray
- Release evidence — CloudBees
- All ingest-ready for Reign

NEXT STEPS

# Modernize your toolchain on Forge.

Take the next step toward governed AI. Every day without visibility is another day of unaudited AI actions and blind spend.

## 01 Assess

Architecture and FinOps review across CloudBees, GitLab, SonarQube, JFrog.

## 02 Modernize

Consolidate the toolchain on Forge — one SLA, FDE, zero disruption.

## 03 Govern

Deploy Reign over the same runtime — runtime policy + audit-grade evidence.

### Included with Forge

- ✓ Full audit trail of every AI agent action
- ✓ MCP connection governance and approval workflows
- ✓ Real-time cost dashboards with token-level visibility
- ✓ 24/7 enterprise support with dedicated TAM

**Schedule a demo: [itmethods.com/forge](https://itmethods.com/forge)**

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